



# IMPACT REPORT

## 2021/2022





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**Hugo C. Villa, LMFT**  
Chief Executive Officer

**Irma Seilicovich, LMFT**  
Chief Operating Officer



# Stepping Up to Meet Community Needs



Dear Village Family,

We completed our 2022-2025 Strategic Plan just over a year ago. We are proud and excited about the important steps we have been taking since then to advance The Village’s life-changing programs and services in the coming years.

The three-year pandemic severely impacted the most vulnerable in our communities, and at The Village, we have redoubled our efforts to meet current and emerging needs. **During the past year, we’ve worked to expand our capacity to deliver more bilingual, culturally affirming behavioral health services.** We also provided a safe haven for homeless youth at our Drop-In Center in North Hollywood and through our leadership of the SPA 2 Youth Coordinated Entry System (YCES).

Our commitment to increasing our services is made possible by the unwavering commitment of the more than 130 incredible staff who comprise our program and service teams. Day in and day out, these dedicated professionals have gone above and beyond to ensure life-changing outcomes for the thousands of children, youth, and families who depend on our services.

**A primary goal of our Strategic Plan is the ongoing training and support of our incredible staff.** Besides updating compensation and benefits to keep pace with rising costs, we are strengthening our trauma-informed workplace. This includes ramping up our evidence-based behavioral health and social work training, especially for new employees. We are also building an agency-wide Wellness Program to help our employees manage the day-to-day stressors they face as service providers.

On the following pages, we invite you to learn about our programs and how we positively impact lives.

Sincerely,

Handwritten signature of Hugo C. Villa in black ink.

**Hugo C. Villa, LMFT**  
Co-Founder & Chief Executive Officer

Handwritten signature of Irma Seilicovich in black ink.

**Irma Seilicovich, LMFT**  
Co-Founder & Chief Operating Officer

# Our Impact: FY 2021/2022

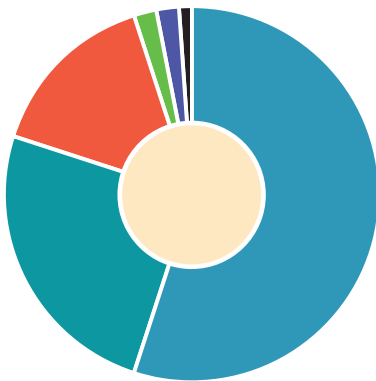
Since The Village’s founding more than 20 years ago, our mission has been to protect children from abuse, preserve families, and build stronger, safer communities.

Year after year, our impact grows in tandem with our never-ending commitment to keeping families intact, ending youth homelessness, and meeting the health and wellness needs of thousands more individuals who live in areas where underinvestment and inequities persist.

*We combine compassion with clinical expertise to deliver trauma-informed, culturally affirming services.*

## We served **5,715** children, youth, and families.

Across all of our programs, the majority of those we served are Hispanic or Latino.



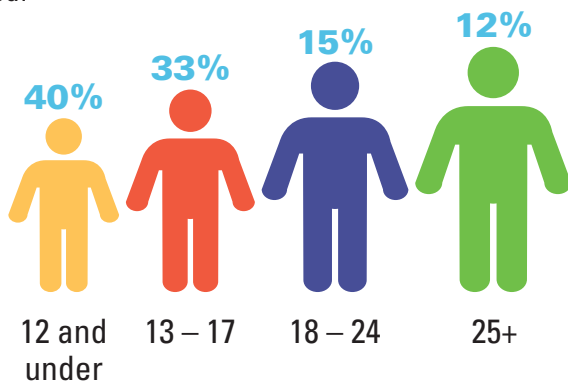
|               |                                       |
|---------------|---------------------------------------|
| <b>57%</b>    | Hispanic or Latino                    |
| <b>23%</b>    | White or Caucasian                    |
| <b>16%</b>    | Black or African American             |
| <b>2%</b>     | Asian                                 |
| <b>1%</b>     | Other                                 |
| <b>&lt;1%</b> | Declined to state                     |
| <b>&lt;1%</b> | Each American Indian or Alaska Native |

## Trauma-Informed Behavioral Health Services

Total individuals served: **638**

Approximately **73%** of our services were provided to children and youth.

Ages Served:



**We serve communities throughout Los Angeles County with anchor locations in:**

- North Hollywood/San Fernando Valley (Los Angeles County SPA 2 Service Area)
- Southeast Los Angeles (Los Angeles County SPA 7 Service Area)



**Bilingual, Bicultural Foster Care and Adoption Support**

**414**

Total children and youth served

**83%**

are Hispanic or Latino

**25**

Children received adoption services

**16**

Adoptions were completed

# Leading the Way: Preventing and Ending Youth Homelessness

Our Drop-In Center for Youth Services is the go-to for young people experiencing homelessness in the San Fernando Valley and surrounding areas. Los Angeles County has one of the largest homeless youth populations in the nation. And those who identify as LGBTQ+ or who are aging out of the foster care system are particularly vulnerable.

As the lead agency for Los Angeles County's SPA 2 (San Fernando Valley & Santa Clarita) Youth Coordinated Entry System (YCES), we help reduce barriers so young people access the services and housing they need to achieve wellness, stability, and self-sufficiency.



## FY 2021/2022 YOUTH SERVICES SNAPSHOT

**18,072**  
total service encounters  
with youth

**635**  
young people served  
at our Drop-In Center

**2,506**  
housing services  
delivered

**2,490**  
employment services  
delivered

**1,928**  
mental health  
linkages provided

**545**  
education services  
delivered

**31**  
average number of service  
encounters per youth

**18%**  
youth we served  
who are LGBTQ+

### Transition-Aged Youth

#### HOW THE VILLAGE HELPS

- Mental Health Services
- LGBTQ+ Support
- Substance Abuse Recovery Referral
- Primary Care Teen Clinic
- Employment Assistance
- Education Support
- Housing Services (Emergency, Interim, Permanent, and Supportive)
- Linkages to Services
- Problem-Solving Support
- PLUS: Meals, Internet Access, Showers, Hygiene Kits, Clothing, Laundry

*We have served nearly 10,000 youth at our Drop-In Center since 2013.*

## Foster Care & Adoption Services



**“You will  
change lives.”**

**Creating a safe haven  
for children through  
foster care**

**Sometimes a crisis can be the genesis of a life-changing experience. For Martha Peralta, the crisis was her husband’s extramarital affair, which produced a little girl.**

When her husband discovered that the child had been removed from her mother’s custody and that he needed to assume responsibility, he confessed everything. A stunned and hurt Martha attended the custody hearing, during which she learned that the 4-year-old was one of six children taken from the home. At the hearing, Martha and her husband met the social worker involved in the case, and the little girl went home with them.

“My husband and I decided to separate on amicable terms,” Martha relates. “We had our own three children, but I decided to become a foster mom and took the other five children under my care. I couldn’t see them apart. That’s how I started to work with The Village.”

Later, when Martha’s oldest biological son died from cancer in 2016, she almost gave up.

“His loss was incredible to me,” she says. “I wanted to tell The Village I could no longer

be a foster mom. But before he passed away, he encouraged me to continue supporting foster children and creating a home for them.”

**Martha reached out to The Village and found a therapist to help her navigate her grief. And she continued fostering.**

Seventeen years later, Martha is still a Village foster parent. Three years ago, she adopted four children. She currently fosters two children, a 5-year-old boy, and his baby sister. If their cases are not resolved, Martha plans to adopt them, too.

**“If I had known about fostering earlier, I would have done it sooner,” says Martha. “In all my years working with The Village, I’ve had excellent support from the staff.”**

What would she say to prospective foster parents? “I would tell them you will see the life-changing work you can be part of,” she says. “As a foster parent, you will change lives.”





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### Foster Care & Adoptions

#### HOW THE VILLAGE HELPS

- Foster parent training and certification
- Guidance through foster care and adoption processes
- Foster parent and family resources and support
- Specialized behavioral health services for children and teens

## Youth Housing Services



**“My entire life changed.”**

**Providing homes for unhoused young people**

**Dia James came to California 10 years ago from the Virgin Islands, settling in the San Fernando Valley community of Calabasas. In 2018, the devastating Woolsey Fire left her and her 5-year-old son Dichar homeless and destitute — the first of several major setbacks.**

Dia found temporary housing. Then her mother passed away, and she went back to the Virgin Islands to settle her mother’s affairs. Upon returning to Los Angeles, she lost her temporary housing. Homeless once again, Dia found herself in the COVID lockdown.

Besides needing a home for herself and Dichar, Dia hoped to go back to school. She initially sought aid from CalWORKS, a public-assistance program, that helped her find temporary housing, and she enrolled at Pierce College. There, she met Ana Lopez a case worker and Campus Peer Navigator at The Village.

**“When I met Ana, my entire life changed,” Dia says. Ana helped get her and Dichar into a permanent home, helped her navigate resources at Pierce College, and made herself available at all times. Says Dia, “Ana was there whenever I needed her.”**

Today, Dia is an honor student at Pierce. She studies sports and adult psychology and aspires to become a psychiatrist. She plays outfield on the Pierce women’s softball team and works on campus as a housing liaison for The Village. Part of her job is meeting regularly with faculty, college funders, and stakeholders, and speaking about students’ needs.

Her name has preceded her around campus. “Believe it or not, people I don’t know come up to me and ask for help,” she says. “Now I send people to The Village for housing.” Her infectious laugh, strong work ethic, and commitment to helping others has made her a valuable asset.





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***“Believe it or not, people I don’t know come up to me and ask for help. Now I send people to The Village for housing.”***

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### **Housing Services for Youth**

#### **HOW THE VILLAGE HELPS**

- Emergency Shelter
- Interim Housing
- Permanent and Supportive Housing
- Linkages to Services
- Problem-Solving Support
- PLUS: Comprehensive health and supportive services provided seven days a week at our Youth Drop-In Center

## Behavioral Health Services



**“It’s what we do.”**

**Delivering culturally sensitive mental health treatment**

**As our program participants become more diverse, mental health therapists are embracing the importance of providing treatment that affirms a client’s unique cultural background, traditions, and beliefs.**

For example, applying an understanding of one’s culture to Latino mental health is steadily becoming the norm. However, at The Village, cultural competency has always been a given.

**“We’ve provided culturally affirming treatment for adults, youth, and children since our inception,” says Alejandro Soria, Senior Director of Outpatient Mental Health. “It’s what we do.”**

Alejandro oversees The Village’s behavioral health programs: adult and child therapy, intensive therapy, and services for transitional-age youth (TAY) who are unhoused or aging out of the foster-care system. He works closely with the directors of each area, including The Village’s housing program for homeless youth. Most staff are bilingual and have special training in Latino cultural competency. And because many Village clients identify as LGBTQ+, an engagement specialist ensures that staff are well-versed in the unique issues and needs of the LGBTQ+ community.

**In fact, The Village is widely regarded as setting the standard for serving Latino and LGBTQ+ clients.** The agency was founded more than 20 years ago by two Latino therapists seeking to reach these historically neglected and often misunderstood populations. The Village delivers services to clients in their homes or schools and links clients to other services they may require. Village staff can also help clients navigate the legal system and support them at court hearings.

**Originally established to help children, youth, and families in the historically underserved San Fernando Valley area of Los Angeles, The Village has expanded its reach significantly.** Work on behalf of its youngest clients placed in foster care occurs throughout Los Angeles County. With locations in the San Fernando Valley, North Hollywood, and Southeast Los Angeles, The Village’s impact can now be felt across the L.A. metro region.





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***“We’ve provided culturally affirming treatment for adults, youth, and children since our inception.”***

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### **Trauma-Informed Behavioral Health Services**

#### **HOW THE VILLAGE HELPS**

- Prevention & Early Intervention (PEI)
- Multidisciplinary Assessment Team (MAT)
- Intensive Services Foster Care (ISFC)
- Wraparound
- Intensive Field Capable Clinical Services (IFCCS)

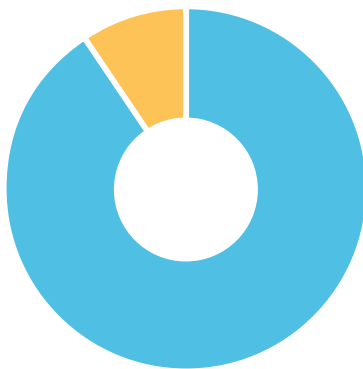




# FY 2021-2022

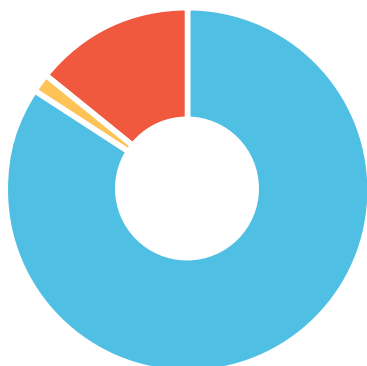
## Summary of Financials

The Village Family Services is primarily funded by program service contracts and private donations. Our financial statements are audited annually, and the condensed financial statement was extracted from the audited consolidated financial statements. Complete audited, consolidated financial statements are available upon request.



### Revenue 2021/22

|  |                      |
|--|----------------------|
| <b>Program Contracts</b>               | \$ 18,146,016        |
| <b>Other Revenue and Contributions</b> | \$ 1,833,216         |
| <b>Total</b>                           | <b>\$ 19,979,232</b> |



### Expenditures 2021/22

|                                     |                      |
|-------------------------------------|----------------------|
| <b>Program</b>                      | \$ 16,350,040        |
| <b>Fundraising</b>                  | \$ 309,009           |
| <b>General &amp; Administration</b> | \$ 2,728,888         |
| <b>Total</b>                        | <b>\$ 19,387,937</b> |

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*We have redoubled our efforts to meet current and emerging needs.*

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# It Takes a Village: Our Supporters

The Village gratefully acknowledges the following individuals and organizations for their generous contributions during Fiscal Year 2021/2022:

## **\$100,000+**

Ballmer Group  
Los Angeles County Board of Supervisors  
Kaiser Foundation Health Plan Inc.  
Providence Saint Joseph Medical Center  
Rose Hills Foundation  
United Way of Greater Los Angeles  
Weingart Foundation

## **\$10,000–\$99,999**

The Green Foundation  
The Trade Desk

## **\$1000–\$9,999**

Barnes & Thornburg LLP  
Bill Cook  
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The Garland  
Yvonne Green  
Salvador LaViña  
Pam Lifford  
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Patrick Family Trust  
Irma Seilicovich  
Richard Strulson  
Robert Leland Walters  
Ken Willner

## **\$500–\$999**

Elizabeth Bailey  
Deborah Hoffman  
Adam Lombard  
Sherri Nelson  
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Hugo Villa

## **\$499 & Under**

213 Hikers  
Anonymous Donors  
Jacqueline Arriaga  
Sara B  
Baby2Baby  
Tal Bader  
Cesar Biggeri  
Box Lunch  
Eric Brown  
Cheryl Buchalter  
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Mariela Lewis  
Amy Lopez  
Raffaella Manetti  
Ron Mathieu  
Michael McClenahan  
Tara Jean Miller  
Hernan Molina  
One Incredible Family  
Judy Pak

Ronen Pestes  
Sally Phillips  
Clifton Rodenburg  
Laura Schy  
Barbara Silverberg  
Deborah Steinberg  
Elizabeth Sweet Truyoo  
Target - North Hollywood  
Target - Van Nuys  
Sona Tonoyan  
Will Turani  
Valor Academy High School  
Randy Votsch  
Mark Waier  
Judy Waters  
Angela Wedel  
John West  
Jana Westerbeke  
Juliette Whittington  
Woodland Hills Private School  
Ning Zhang  
Hannah Zimmerman  
Rebecca Zucker  
Zumiez Foundation





## Looking to the Future

### If Not Us, Then Who?

With the worst of the COVID pandemic behind us, we are entering a new era of increasingly complex challenges facing health and child welfare services in our low-income communities.

Today, the need for mental health services for children and youth — especially those in foster care and who identify as LGBTQ+ — has never been greater. At the same time, there is a serious shortage of trained mental health professionals. Moreover, increasing economic and family pressures are forcing more disconnected youth into homelessness; and thousands of migrant children are entering the country completely alone.

To address these challenges and more, The Village is taking a two-pronged approach: making more effective services available on the ground and advocating for system and policy changes.

**We're already walking our talk.** We're doubling down on our 23-year history of innovation and leveraging our expertise in delivering trauma-informed, culturally sensitive services to children, youth, and families to meet these critical needs.

During the coming year, we will focus on:

- **Expanding mental health services** to the child-welfare population, especially intensive services for foster youth;
- **Growing The Village's bilingual, multicultural training program** for new mental health and social work professionals;
- **Leading the 35-agency SPA 2 Youth Coordinated Entry System** (YCES) in advocating for greater investment of city and county resources for homeless youth and establishing a Youth Advisory Board; and
- **Fully launching our new, federally funded program** to provide care and family connection services to unaccompanied migrant children and youth at our Southeast Los Angeles facility in Huntington Park.

As we work to enhance our current programs and pave the way for future services, The Village continues as a beacon of hope for those who need us most.









the **village**  
family services

[thevillagefs.org](http://thevillagefs.org)

**San Fernando Valley/North Hollywood  
(SPA 2 Locations)**

**Headquarters**

6736 Laurel Canyon Boulevard, Suite 200  
North Hollywood, CA 91606

**Drop-In Center for Youth Services**

6801 Coldwater Canyon Avenue  
North Hollywood, CA 91605

**Southeast Los Angeles  
(SPA 7 Location)**

6728 Seville Avenue  
Huntington Park, CA 90255

**Office:** 818-755-8786

**Toll-Free:** 888-683-5084

**Email:** [contact@thevillagefs.org](mailto:contact@thevillagefs.org)



**Our commitment to  
quality is evidenced  
throughout our agency.**

The Village is proud to be accredited by the International Commission on Accreditation of Rehabilitation Facilities (CARF) for its Adoptions, Foster Care, Mental Health, Wraparound, and Drop-In Center services.